

FORM PTO-1449
(REV. 7-80)U.S. DEPARTMENT OF COMMERCE
PATENT AND TRADEMARK OFFICEATTY. DOCKET NO.
500742.01APPLICATION NO.
09/825,184

INFORMATION DISCLOSURE STATEMENT

(Use several sheets if necessary)

APPLICANT(S)
Edward Lo and Fred WuFILING DATE
April 2, 2001GROUP ART UNIT
2155

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
B/B	AA	5,093,794	03/03/92	Howie et al.	364	468	
	AB	5,655,118	08/05/97	Heindel et al.	395	614	
	AC	5,893,906	04/13/99	Daffin et al.	705	28	
B/B	AD	6,092,048	07/18/00	Nakaoka	705	9	
	AE						
	AF						
	AG						
	AH						
	AI						
	AJ						

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
							YES	NO
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OTHER PRIOR ART (Including Author, Title, Date, Pertinent Pages, Etc.)

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B/B	AA	5,289,368	02/22/94	Jordan et al.	364	401	
	AB	5,467,268	11/14/95	Sisley et al.	364	401	
	AC	5,920,846	07/06/99	Storch et al.	705	7	
	AD	6,016,477	01/18/00	Ehnebuske et al.	705	7	
	AE	6,278,978 B1	08/21/01	Andre et al.	705	9	
	AF	6,473,748 B1	10/29/02	Archer	706	45	
	AG	6,532,465 B2	03/11/03	Hartley et al.	707	10	
	AH	6,745,381 B1	06/01/04	Ehnebuske et al.	717	100	
B/B	AI	6,754,321 B1	06/22/04	Innes et al.	379	201.03	

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							YES	NO
B/B	AJ	WO 00/28451 A3	05/18/00	PCT			X	
B/B	AK	WO 00/68856	11/16/00	PCT			X	
B/B	AL	WO 00/68859	11/16/00	PCT			X	
	AM							

OTHER PRIOR ART (Including Author, Title, Date, Pertinent Pages, Etc.)

B/B	AN	Aytug, H. et al., "A Review of Machine Learning in Scheduling", IEEE Transactions on Engineering Management, Vol. 41, No. 2, May 1994. pp. 165-171.
	AO	"Connectria Unveils ServeClick to Enable the Next Wave of E-Commerce - 'E-Scheduling' of Services, Appointments & Reservations", Business Wire, New York, January 4, 2000. Two pages
	AP	"DeliveryNet for Home Delivery", www.Descartes.com, e-Fulfillment Solutions, March 20, 2000. Nine pages.
B/B	AQ	De Serres, Y., "Simultaneous optimization of flow control and scheduling in queues", McGill University, Publication No. AAT NN72160, 1991. Abstract only, one page.

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β/β	AR	DiCarlo, L., "Connectria: E-scheduling is next big thing", eWeek, March 20, 2000. pp. 1-3.			
	AS	Domenjoud, E. et al., "Generating feasible schedules for a pick-up and delivery problem", Proceedings of CP, Technical Report 98-R-142, April 1998. pp. 1-12.			
	AT	Dumas, Y. et al., "Pickup and Delivery Problem with Time Windows", European Journal of Operational Research, Vol. 54, No. 1, September 1991. Abstract only. One page.			
	AU	Marinho J. et al., "Decision Support System for Dynamic Production Scheduling", IEEE International Symposium on Assembly and Task Planning, July 1999. pp. 424-429.			
	AV	Martin, J., "Principles of Object-Oriented Analysis and Design", PTR Prentice Hall, New Jersey, 1993. pp. vii-xiii and 133-154.			
	AW	McFeely, D.J. et al., "Scheduling to Achieve Multiple Criteria in an Air Force Depot CNC Machine Shop", Production and Inventory Management Journal, Vol. 38, No. 1, First Quarter 1997. 72-79.			
	AX	"MenuHunter.com to Provide the Ultimate in Online Restaurant Reservations Using ServeClick from Connectria; Service to Handle Complex, Real-World Needs of Restaurants & Patrons", Business Wire, New York, February 1, 2000. Three pages.			
	AY	Mitrovic-Minic, S., "Pickup and Delivery Problem with Time Windows: A Survey", SFU CMPT TR 1998-12, ftp://fas.sfu.ca/pub/cs/techreports/1998, May 1998. pp. 1-43.			
	AZ	Nanry, W.P. et al., "Solving the pickup and delivery problem with time windows using reactive tabu search", Transportation Research, Part B, April 1999. pp. 107-121.			
	BA	Panwalker, S.S. et al., "A Survey of Scheduling Rules", Operations Research, Vol. 25, No. 1, January-February 1977. pp. 45-61.			
	BB	Pierreval, H. et al., "Dynamic Selection of Dispatching Rules for Manufacturing System Scheduling", International Journal Production Research, Vol. 35, No. 6, 1997. pp. 1575-1591.			
	BC	"RestaurantRow.com Selects ServeClick from Connectria to Power its Advanced Online Restaurant E-Scheduling", PR Newswire, New York, February 1, 2000. Three pages.			
✓	BD	Sciacca, P., "Webvan Gets E-Business Software for Expansion", Supermarket News, January 2000. Two pages.			
β/β	BE	"SERVECLICK", U.S. Trademark Application 75914207, Applicant: Catalyst Solutions Group, Inc., filed February 9, 2000, abandoned February 17, 2001. One page.			
EXAMINER Bharat Barot			DATE CONSIDERED 07/27/2006		
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13/3	BF	"ServeClick.com" Web pages retrieved from archive.org on April 2006, ServeClick, 1999-2000. pp. 1-13.			
↓	BG	Solomon, M.M., "Algorithms for the Vehicle Routing and Scheduling Problems with Time Window Constraints", Operations Research, Vol. 35, No. 2, March-April 1987. pp. 254-265.			
↓	BH	Tkach, D. et al., "Visual Modeling Technique Object Technology Using Visual Programming", Addison-Wesley, 1996. pp. 324-336.			
↓	BI	"Vantive and MDSI to Provide Enterprise-Wide Wireless Field Service Solution", PR Newswire, New York, October 26, 1998. pp. 1-3.			
13/3	BJ	Witt, C.E., "Update: Material Handling in the Food Industry", Material Handling Engineering, Vol. 54, No. 11, October 1999. Eleven pages.			
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8/3	AA	2001/0037229 A1	11/01/01	Jacobs et al.	705	8	
	AB	2001/0047287 A1	11/29/01	Jacobs et al.	705	9	
	AC	2001/0047288 A1	11/29/01	Jacobs et al.	705	9	
	AD	2002/0010610 A1	01/24/02	Jacobs et al.	705	8	
	AE	2002/0010615 A1	01/24/02	Jacobs	705	9	
8/3	AF	2002/0016645 A1	02/07/02	Jacobs et al.	700	100	
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